



Introduction

- Proactive response to support Long-Term Care Homes, Retirement Homes, and congregate settings to mitigate the spread of COVID-19
- Capacity building within congregate settings through enhanced support of resources and expertise
- Support prevention, rescue, and recovery efforts to ensure successful transitions

Guiding Principles

Responsive, Collaborative, Strategic, Transparent, Equitable, Structured

MEST Services

Crisis Support (Priority-based)

- Support immediate needs to stabilize the setting
- Medical response & staffing crisis
- Best practice & process implementation

Recovery & Capacity Building Support

- Proactive approach to prevent & prepare for outbreaks
- Create sustainable best practices & processes for long-term success
- Medical Management Planning including education, order sets, supply management, tools, etc.
- Resident transitions & repatriation

Request MEST Services

Who Can Request - Local Response Table (LRT)

- Home/Congregate Setting
- CWLHIN Relationship Manager
- HCC VP
- IPAC Hub
- Lead Hospital
- Other LRT Member

How to Request

If you would like to request MEST support:

- Please contact your CWLHIN Relationship Manager to initiate a referral; or
- Contact MEST directly:

LTC-Support-Intake@williamoslerhs.ca

WE ARE
here to support you